

emergency.⁷ On January 4, 2021, the Bureau sought comment on how the Commission should implement the EBB Program.⁸

4. On February 25, 2021, the Commission adopted rules and policies creating and governing the EBB Program pursuant to the Consolidated Appropriations Act in the *EBB Program Order*.⁹ The EBB Program uses available funding from the Emergency Broadband Connectivity Fund to provide funding for broadband service and connected devices for low-income households during the COVID-19 pandemic.¹⁰ To participate in the Program, a broadband provider must elect to do so and either be designated as an eligible telecommunications carrier (ETC) or be approved by the Commission.¹¹ Participating providers will make available to eligible households a monthly discount off the standard rate for an Internet service offering and associated equipment, up to \$50.00 per month.¹² On Tribal lands, the monthly discount may be up to \$75.00 per month.¹³ Participating providers will receive reimbursement from the EBB Program for the discounts granted.¹⁴ Participating providers that also supply an eligible household with a connected device, defined in the Consolidated Appropriations Act as a laptop, desktop computer, or tablet, for use during the emergency period may receive a single reimbursement of up to \$100.00 for the connected device, if the charge to the eligible household for that device is more than \$10.00 but less than \$50.00.¹⁵ A participating provider may receive reimbursement for only one supported device per eligible household¹⁶ and must submit certain certifications to the Commission to receive reimbursement.¹⁷

5. Reimbursement claims for the EBB Program will be based on the number of Program subscribers enrolled with each provider in the National Lifeline Accountability Database as of the first day of each month.¹⁸ In order to receive reimbursement, providers must then submit certified reimbursement claims through the Lifeline Claims System by the 15th of each month, or the following business day in the event the 15th is a holiday or falls on a weekend.¹⁹ If the participating provider fails to submit a certified reimbursement claim by the deadline for that month, the reimbursement claim will not be processed.²⁰ This method helps provide USAC with actual reimbursement claims information from

⁷ *Id.* Under Section 904, the emergency period “ends on the date that is 6 months after the date on which the determination by the Secretary of Health and Human Services pursuant to section 319 of the Public Health Service Act (42 U.S.C. § 247d) that a public health emergency exists as a result of COVID-19, including any renewal thereof, terminates.” *Id.* § 904(a)(8).

⁸ See *Wireline Competition Bureau Seeks Comment on Emergency Broadband Connectivity Fund Assistance*, WC Docket No. 20-445, Public Notice, DA 21-6, at 2 (WCB 2021).

⁹ *Emergency Broadband Benefit Program*, WC Docket No. 20-445, Report and Order, FCC 21- 29, 50, para. 98 (2021) (*EBB Program Order*).

¹⁰ 47 CFR § 54.1602.

¹¹ *Id.* § 54.1601.

¹² *Id.* § 54.1603(a).

¹³ *Id.*

¹⁴ *Id.* § 54.1608.

¹⁵ *Id.* §§ 54.1603(b), 54.1608(d).

¹⁶ *Id.* §§ 54.1608(a), 54.1605(b).

¹⁷ *Id.* § 54.1608(e).

¹⁸ *Id.* § 54.1608(a).

¹⁹ *Id.* § 54.1608(g).

²⁰ *Id.*

providers as soon as possible after each service month, which it can use to report the disbursement information to the public and to create a forecast for the projected final month of the program.²¹

III. DISCUSSION

6. We grant the limited waiver request and allow Altice an additional month to submit the first reimbursement claim for a newly-enrolled subscriber. As a general matter, “an agency must adhere to its own rules and regulations.”²² Although strict application of a rule may be justified “to preserve incentives for compliance and to realize the benefits of easy administration that the rule was designed to achieve,”²³ the Commission’s rules may be waived for “good cause shown.”²⁴ The Commission may exercise its discretion to waive a rule where special circumstances warrant a deviation from the general rule, and such deviation will serve the public interest.²⁵ The Commission may take into account considerations of hardship, equity, or more effective implementation of policy on an overall basis.²⁶ The Bureau, under delegated authority, may act on requests for waiver of rules.²⁷

7. In its Petition, Altice requests a waiver of the 15-day deadline for the first reimbursement claim for a newly-enrolled EBB subscriber.²⁸ It also requests a month delay to submit the first reimbursement claim for a newly-enrolled subscriber.²⁹ Altice contends that because it “has elected to offer the EBB discount on multiple services, it will have to separately determine the EBB reimbursement amount for each subscriber on its snapshot list.”³⁰ As a result, it states that “reimbursement amounts will not only vary from service to service, but may also vary among subscribers to the same service.”³¹ For example, the per-subscriber EBB reimbursement amounts for Altice’s 100 Mbps service, one of the services on which it plans to offer the EBB discount, could be \$29.95 per month and \$39.95 per month (if the subscriber is also renting equipment from Altice).³² Additionally, Altice explains that “it may be difficult within a 15-day window to confirm that [its] systems applied the correct reimbursement amount for a newly enrolled subscriber.”³³ Altice adds that since it has not previously participated in the Lifeline program, it “does not yet have live data to stress test its systems and procedures and the lack of knowing precisely which fields of information will be requested by USAC further complicate matters.”³⁴

8. Based on the circumstances described by Altice, we are convinced that the 15-day deadline for the first reimbursement claim for a newly-enrolled EBB subscriber poses a substantial hardship to Altice in its EBB Program participation and amounts to a special circumstance that warrants a deviation from the general rule. We find that granting this limited waiver will not materially undermine USAC’s ability to track disbursements and forecast for the projected final month of the program as the

²¹ *EBB Program Order* at 50, para. 98, 100.

²² *NetworkIP, LLC v. FCC*, 548 F.3d 116, 127 (D.C. Cir. 2008).

²³ *Mary v. Harris Found. v. FCC*, 776 F.3d 21, 28 (D.C. Cir. 2015).

²⁴ 47 CFR § 1.3.

²⁵ *Northeast Cellular Telephone Co. v. FCC*, 897 F.2d 1164, 1166 (D.C. Cir. 1990).

²⁶ *Northeast Cellular*, 897 F.2d at 1166; *WAIT Radio v. FCC*, 418 F.2d 1153, 1159 (D.C. Cir. 1969).

²⁷ 47 CFR § 0.291(b).

²⁸ Altice EBB Waiver Petition at 1, 3.

²⁹ *Id.*

³⁰ *Id.* at 3.

³¹ *Id.*

³² *Id.*

³³ *Id.* at 4.

³⁴ *Id.*

waiver Altice is seeking is limited to a one-month delay of only a subscriber's first reimbursement snapshot.³⁵ Indeed, according to Altice, a one month deadline extension, will provide it with "additional time to prepare its systems to handle the volume of new enrollments as well as scrub its data to ensure that only eligible subscribers are claimed, thereby enhancing program compliance integrity."³⁶

9. Finally, we determine that granting the Petition will serve the public interest because the objective of the EBB Program is to encourage as many service providers as possible to offer the EBB discount on a variety of services. To this end, we are convinced by Altice's argument that the added flexibility offered by the waiver "will encourage Altice to offer the EBB discount on a broad range of services" and avoid the alternative whereby it would "simplify its reimbursement calculations by offering the EBB discount only [on] services for which the standard rates all exceed \$50 per month."³⁷

IV. ORDERING CLAUSE

10. ACCORDINGLY, IT IS ORDERED, pursuant to the authority contained in in Section 904 of Division N, Title IX of the Consolidated Appropriations Act, 2021, Pub. L. No 116-260, 134 Stat. 1182, and sections 0.91, 0.291, and 1.3 of the Commission's rules, 47 CFR §§ 0.91, 0.291, and 1.3, that section 47 CFR § 54.1608(g) of the Commission's rules is WAIVED to the limited extent provided herein and SHALL BE EFFECTIVE upon release.

FEDERAL COMMUNICATIONS COMMISSION

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³⁵ *Id.*

³⁶ *Id.*

³⁷ *Id.* at 4-5.